

AvailabilityGuard ™

Configure Data Source for Automatic Import from CMDB

AvailabilityGuard allows you to configure business entities (such as services, divisions, and applications) and assign hosts, databases, and NetApp filers to them. It is highly recommended to configure business entities. The configuration of business entities enables AvailabilityGuard to present a high level HA/DR readiness view of the datacenter(s), guarantee SLA policies and shed light on the impacted business impact lines in each ticket opened by AvailabilityGuard.

If an application that manages business mappings exists within your organization, (referred to as "Business Management Application" along this document), you can configure it as an external data source for AvailabilityGuard. AvailabilityGuard will then automatically import the business mappings of your organization. In addition, AvailabilityGuard can automatically import the hosts and site configuration.

Configuring the Business Mappings Integration

In order to import business information from the Business Management Application, the AvailabilityGuard administrator should follow the following procedure:

- 1. Create a table or view (on this Business Management Application database) that contains the relevant information for AvailabilityGuard.
- 2. Create a database user for AvailabilityGuard, which has privileges to connect to the database and query the given table or view.
- 3. Configure the connection details on AvailabilityGuard.

The following sections describe the procedure in greater details.

Configure Integration Table on the Business Management Application

AvailabilityGuard integrates with the one of the following DBMS:

- Oracle
- DB2
- MS SQL Server
- Sybase

The database administrator should define the integration table (or view). The default name for this table is **MAPPINGS_INTEGRATION**.

The following section describes the columns that the table/view must have:

| COLUMN NAME | COLUMN TYPE | DESCRIPTION |
|-----------------------------|---------------|---|
| BUSINESS_ENTITY_NAME | STRING (4000) | The name of the business entity |
| PARENT_BUSINESS_ENTITY_NAME | STRING (4000) | The name of the parent business entity, if the business entity is a member of other business entity (hierarchical structure) |
| BUSINESS_ENTITY_TYPE | STRING (4000) | The type of the business entity. These type should be configured on AvailabilityGuard user interface (<i>Configuration module</i> > <i>Business Entities</i> > <i>Business Entity Types</i>) |
| HOST_NAME | STRING (4000) | The name of the host that you want to assign to the business entity (if you specify a database in the same row, only the database is imported) |
| HOST_OPERATING_SYSTEM | STRING (4000) | The Operating System of the host. The value must be one of the following: Windows Linux Solaris HPUX AIX |
| HOST_POLICY | STRING (4000) | The policy of the host. |
| HOST_GROUP | STRING (4000) | The designated group of the host. |
| HOST_IP | STRING (4000) | The IP address of the host (The value for this field is not mandatory) |
| DATABASE_INSTANCE_NAME | STRING (4000) | The name of the database instance that you want to assign to the business entity |
| BUSINESS_ENTITY_ROLE | STRING (4000) | The role of the assign component (host/database) inside the business entity |
| SLA_POLICY_NAME | STRING (4000) | The SLA policy to assign to the component (host/database) inside the business entity. This policy should be configuration on AvailabilityGuard user interface (<i>Configuration module >SLA Definition</i>). |
| SITE_NAME | STRING (4000) | The site name where the host is located (as defined in AvailabilityGuard). The value for this field is not mandatory, |

unless host names are equal between sites, or if you want AvailabilityGuard to import the site configuration

Important notes:

- It is possible to configure different table/view name than the default (see below).
- It is also possible to configure different column names than the default. If you choose to do so, please contact our support center.
- Each row in this table/view represents a single association between host/database to business entity:
 - \circ ~ When a host name is provided without database instance name the host is associated.
 - \circ ~ When both host and database instance name are provided the database is associated.
- If a host is assigned to a business entity, all databases installed on this host are considered as members of the business entity, so there is no need to make sure that the table contains row for each one of them.

Configure AvailabilityGuard to Import Data from the Business Management Application

After you have created the table/view, you need to specify the connection details on AvailabilityGuard:

- 1. In Configuration module, select System Properties from the tree.
- 2. Open the Automatic Import section and configure the following properties:
 - Database connection:
 - Host name (or IP address)
 - Database type (Oracle, DB2, MS SQL Server or Sybase)
 - Instance name
 - Database name (for MS SQL Server/DB2)
 - Port
 - o Database authentication
 - Username
 - Password
- 3. If you use different table/view name than the default (BUSINESS_ENTITY_INTEGRATION), you may configure it in the **"Integration table/view name"** property.
- 4. If you want the imported data to override changes made manually using the interface, change the following properties (otherwise, leave the default values):
 - "Override (re-create) Business Entities manually deleted using the user interface" = No
 - "Override SLA policies, roles and associations that were manually configured using user Interface" = Yes
- 5. If you want AvailabilityGuard to import the business entities automatically during the full cycle, set:
 - "Automatically import business entities during full cycle" = Yes
- 6. If you want AvailabilityGuard to import hosts automatically during the full cycle, set:
 - "Automatically import hosts during full cycle" = <u>Yes</u>
- 7. If you want AvailabilityGuard to import site configuration automatically during the full cycle, set:
 - "Automatically import sites during full cycle" = <u>Yes</u>

Example and Rules for Importing Data from the Business Management Application to AvailabilityGuard

Below please find the rules and restrictions which apply to the method the data is imported:

- 1. Databases should be imported through AvailabilityGuard only, importing databases through CMDB is not supported.
- 2. The host should be defined prior assigning BE to DB.
- 3. The value of DATABASE_INSTANCE_NAME in the row should be empty when assigning host to BE.
- 4. When importing a host, if HOST_POLICY or HOST_GROUP are incorrect or does not exist, the enire row will be ignored.
- 5. When importing a host, if HOST_OPERATING_SYSTEM is incorrect or does not exist, then the Host Operating System value will be set to N/A.
- 6. In order to handle a sub business entity:
 - o A row which defines the sub-BE should contain only the name, parent and type fields
 - Hosts and databases should be added in separate rows
- 7. Hosts, BEs, Sites can be imported separately. If the same host appears in several rows, you should make sure its data is consistent.
- 8. Each row in this table/view represents a single association between host/database to business entity:
 - \circ ~ When a host name is provided without database instance name the host is associated.
 - \circ ~ When both host and database instance names are provided the database is associated.
 - If a host is assigned to a business entity, all databases installed on this host are considered as members of the business entity, so there is no need to define a row for each one of them.

Below please find some example for rows as described above. The first column denotes a task to be performed, other columns present the data required to accomplish this task

| | BUSINESS_ ENTITY_ NAME | PARENT_ BUSINESS_ ENTITY_ NAME | BUSINESS_ ENTITY_ TYPE | HOST_ NAME | HOST_ OPERATING_ SYSTEM | HOST_ POLICY |
|-----------------------------------|------------------------------|---|------------------------------|---------------|-------------------------------|-----------------------|
| To add only host | | | | server1 | Windows | ECC default policy |
| To add only site | | | | | | |
| To associate a host and a site | | | | server1 | | |
| To add business entity only | BE name | | Application | | | |
| To add sub business entity | Sub BE name | BE name | Business Service | | | |
| To add host to business entity | BE name | | Application | Server2 | Windows | ECC default policy |
| To add | BE name | | Application | Server2 | Windows | ECC default |

| database to | policy |
|-----------------|--------|
| business entity | |

The below table represents additional data required for each task:

| | HOST_ GROUP | HOST_ IP | DATABASE_ INSTANCE_ NAME | BUSINESS_ ENTITY_ ROLE | SLA_ POLICY_ NAME | SITE_ NAME |
|--|----------------|--------------|--------------------------------|------------------------------|-------------------------|---------------|
| To add only host | Default | 192.168.2.45 | | | | |
| To add only site | | | | | | Site name |
| To associate a host and a site | | | | | | Site name |
| To add business entity only | | | | | | |
| To add sub business entity | | | | | | |
| To add host to business entity | Default | 192.168.2.45 | | Production | Tier 0 PRD | Site name |
| To add database to business entity | Default | 192.168.2.45 | Database name | Production | Tier 0 PRD | Site name |

Appendix A: CREATE TABLE statement sample for Oracle database

CREATE TABLE MAPPINGS_INTEGRATION (

| BUSINESS_ENTITY_NAME | VARCHAR2(4000 BYTE) DEFAULT ", |
|-----------------------------|--------------------------------|
| PARENT_BUSINESS_ENTITY_NAME | VARCHAR2(4000 BYTE) DEFAULT ", |
| BUSINESS_ENTITY_TYPE | VARCHAR2(4000 BYTE) DEFAULT ", |
| HOST_NAME | VARCHAR2(4000 BYTE) DEFAULT ", |
| HOST_OPERATING_SYSTEM | VARCHAR2(4000 BYTE) DEFAULT ", |
| HOST_POLICY | VARCHAR2(4000 BYTE) DEFAULT ", |
| HOST_GROUP | VARCHAR2(4000 BYTE) DEFAULT ", |
| HOST_IP | VARCHAR2(4000 BYTE) DEFAULT ", |
| DATABASE_INSTANCE_NAME | VARCHAR2(4000 BYTE) DEFAULT ", |
| BUSINESS_ENTITY_ROLE | VARCHAR2(4000 BYTE) DEFAULT ", |
| SLA_POLICY_NAME | VARCHAR2(4000 BYTE) DEFAULT ", |
| SITE_NAME | VARCHAR2(4000 BYTE) DEFAULT " |
| | |

);

Appendix B: AvailabilityGuard configuration sample

Oracle:

| ls | System Properties | | | |
|---|----------------------------|---|----------------------|------------------------------------|
| n | + | Provide | Malaa | |
| uration | | Description - | value | In |
| figuration | Active Directory | | | |
| Basic Scan Configuration | Additional Collection | | | |
| P Configuration Wizard | | | | |
| Distributed Collection | | | | |
| Policies | Automatic Import | | | |
| Advanced Scan Configuration | Automatic Import | Override SLA policies, roles and associations that were manually configur | No | |
| | Automatic Import | Override (re-create) Business Entities manually deleted using the user inte | . No | |
| Standby Definition | Automatic Import | Integration table/view name | MAPPINGS_INTEGRATION | |
| HA Cluster Definition | Automatic Import | Database connection - Port | 1521 | |
| Business Entities | Automatic Import | Database connection - Instance name | BSDB | |
| SLA Definition | Automatic Import | Database connection - Host name | sbdbsrv | |
| Expansion Packages | Automatic Import | Database connection - Database type | Oracle | (|
| Q Data Collection | Automatic Import | Database connection - Database name (for MS SQL Server and DB2) | | |
| I Hast Comparison | Automatic Import | Database authentication - Username | intuser | (|
| Host Companison | Automatic Import | Database authentication - Password | ****** | |
| Gap Analysis | Automatic Import | Automatically import sites during full cycle | Yes | (|
| Reporting | Automatic Import | Automatically import hosts during full cycle | Yes | (|
| Scheduling | Automatic Import | Automatically import business entities during full cycle | Yes | |
| 🔍 Full Scan Scheduling | Gollection | | | |
| 🖾 Report Scheduling | a c ll u m l | | | |
| 🖾 Email Settings | D Collection Timeouts | | | |
| System Log | Command Line Interface | e | | |
| Scan Troubleshooting | Configuration | | | |
| Advanced Configuration | (2) Dealthaned | | | |
| | Dasnboard | | | |
| | Distributed Collection | | | |
| External licket integration | | | | |
| 3 Gap Management | (i) Datased Talenting Cost | | | |
| ¥ License | External ficketing Syst | | | 500 |
| System Properties | Page 1 of 1 | Reg Exp 🔏 | | Displaying 1 - 1/9 of 1/9 Show 500 |

MS SQL:

| Tools Computation Description Configuration Configuration Configuration P Basic Scan Configuration Description P Description Description Mission P Description Description Mission P Description Description Mission P Description Description Mission P Description Distributed Collection Description Mission P Standby Definition Automatic Import Database connection - Natane name | Tools Comportion Sersion Category Description Value Configuration Advanced Advanced Advanced Configuration Advanced Masses can configuration Advanced Masses P Basic Scan Configuration Advanced import Database connection - Database name (or VS SQL Server and DB2) MASTER Advanced Scan Configuration Advanced import Database connection - Database name (or VS SQL Server and DB2) MASTER Advanced Scan Advanced import Database connection - Database name (or VS SQL Server and DB2) MASTER Advanced Scan Advanced import Database connection - Database name (or VS SQL Server and DB2) MASTER Advanced Scan Advanced import Database connection - Post name massed name Advanced Scan Advanced import Database authentication - Password ************************************ | |
|---|---|----------|
| Category Description Value Configuration if Agent ** # Advantatic Import Database connection - Database pape MASSDL Server and DB2) MASTER ** Policies Automatic Import Database connection - Host name 192 - 168 60 60 ** Policies Automatic Import Database connection - Host name 192 - 168 60 60 ** Policies Automatic Import Database connection - Host name 192 - 168 60 60 ** Policies Automatic Import Database connection - Fost name 1433 ** Policies Mutomatic Import Database connection - Fost name mutuore ** Policies Mutomatic Import Database connection - Fost name mutuore ** Policies Mutomatic Import Database connection - Fost name mutuore ** Policies Mutomatic Import Database connection - Fost name mutuore ** Policies Mutomatic Import Natabase connection - Fost name mutuore ** Policies Mutomatic Import Automatic Mutuore No ** Policies | esion a configuration a Basic Scan Configuration a Configuration a Configuration a Configuration a Configuration b Configuration a Configuration b Automatic Import b Database connection - Pastame anne ta Automatic Import b Database connection - Pastame ta Automatic Import b Automatic Import b Automatic Import b Automatic Import b Automatic Import v Automatic Import v Automatic Import v | |
| Besi Scan Configuration Besi Scan Scheduling Besi Scan Toubleshooling Besi Scan Scheduling Besi Scheduling Besi Scheduling Besi Scheduling Besi Sche | | Info |
| Basic Scan Configuration | Basic Scan Configuration Basic Scan Configuration Configuratin Configuration Configuratin Configuration Confi | |
| ^{Ab} Configuration Wizard ^{Ab} Oblicies ^{Ab} Delicies ^{Ab} Automatic Import ^{Ab} Delicies | Automatic Import Automatic Import | |
| ************************************ | ************************************ | |
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| System Log Image: Maintenance System Log Image: Maintenance System Log Image: Reports Scan Status Image: Reports Image: Scan Troubleshooting Image: Reports | Image: System Log Image: Maintenance Image: Search auto Image: Search auto Image: Search auto Image: Search auto | |
| G. Scan Status B Reports B Scan Troubleshooting B and a scale | Reports B scan Troubleshooting In the Panel 1 of 1 >> 0 Search, auto Search 200 >> 0 >> 0 >> 0 >> 0 >> 0 >> 0 >> 0 | |
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